



Artistic Images Limited 10 Year Warranty For Standard Interior Applications

Artistic Images Limited 3 Year Warranty For EXT Finish At Exterior Applications

Artistic Images Limited 10 Year Warranty For EXT Finish At Direct Sunlight Interior Applications

PRODUCTS & COVERAGE

Artistic Images warrants that its standard high definition metal prints are backed by a 10 year limited warranty. If there is a loss of original color under normal commercial use of Artistic Images for a period of 10 years from date of installation, provided the panel was installed and maintained according to standards set by Artistic Images and applicable industry guidelines, Artistic Images will furnish replacement paneling free of charge.

PRE-INSTALLATION

Artistic Images warrants that its high definition metal prints are free of material defects. Panels shall be checked by you and/or your installer for visible defects prior to installation. Any pieces that appear to have defects should not be installed. Artistic Images will provide replacement material for all visual claims made prior to installation.

INSTALLATION

Artistic Images does not warrant or approve jobsite conditions or installers' workmanship. Substrate or environmental issues and installation errors should be addressed through the installer who installed the Artistic Images panel. All other instructions contained in the current Technical and Installation Guide along with Maintenance Recommendations must be followed when installing Artistic Images, or this warranty will be voided. This guide is revised periodically, and paneling must be installed according to the current guidelines at the time of installation. Please check www.artisticimagesHD.com for the current Guide.

REPLACEMENT/REPAIRS

Artistic Images reserves the right to repair/ replace any paneling. If Artistic Images repairs or replaces any panel as a result of a warranty claim, you will be required to clear, at your own expense, any items placed on or over the affected areas subsequent to the original installation. In addition, this Limited Warranty does not cover any barrier walls, special air handling equipment, any other environmental control or protective measures necessary to be in place to make any repairs or replacement. This warranty does not provide coverage for any loss of use of space claims.

TERMS FOR WARRANTY

If a defect covered by this Limited Warranty is found and promptly reported to Artistic Images within 10 years from the date of purchase, Artistic Images will upon verification of the claim supply new paneling material to replace the defective material(s).





EXCLUSIONS

The following are not covered by this Limited Warranty:

- At exterior or interior locations receiving direct sunlight we recommend our EXT finish system to ensure that your image does not become discolored from direct UV exposure. EXT finish treatment is guaranteed for (3) three full calendar years from date of substantial completion in direct exposed exterior locations. EXT finish is guaranteed for (10) full calendar years at interior locations receiving direct sunlight. No claim will be honored for products damaged by UV exposure when/ where EXT Finish should have been utilized.
- Dissatisfaction or damage due to improper installation or maintenance. Refer to the appropriate Artistic Images Technical and Installation Guides for proper installation methods and approved Care & Maintenance Guide for proper maintenance procedures and cleaning solutions.
- Damage caused by fire, burns, abuse, misuse, scratches, gouges, cuts, abrasive scouring pads, scuffing, staining, construction or installation
- Changes in color or sheen from exposure to direct sunlight when EXT finish should have utilized.
- Exterior applications without EXT finish
- Loss due to loss of time, inconvenience, incidental expenses (such as furniture removal and any other labor and/or material costs) in preparation for covered repairs incurred in the removal or reinstallation of the affected material
- Difference of color to product from samples or catalog
- Labor charges on product installed with obvious defect Some states do not allow the exclusion or limitation of incidental or consequential damages, so that the above limitations and exclusions may not apply. Your warranty gives you specific legal rights, and you may have other legal rights, which vary from state to state. This warranty is in lieu of any other warranties, expressed or implied. This Warranty service is available only by notice to Artistic Images. Artistic Images requires the original receipt to verify date of purchase.

WARRANTY OWNER

This warranty applies only to the original purchaser of first quality paneling and the original installation site but may be transferable one-time only upon a change in ownership of the installation site. Any request for transferability of this warranty must be made in writing to Artistic Images by the new owner of the installation site. Artistic Images reserves the right to inspect the installation site upon request for a one-time transfer of this warranty. Transferability of this warranty will be voided if any modification has been made to the panels by the original owner of the installation site or will be made by the new owner or if the new owner intends to use the space of the installation site for a different purpose. In addition, one-time transferability is available only if the new owner agrees in writing to follow the Artistic Images Care & Maintenance Guide.

